

Hall Media Logistic & C2C routines

C2C - Customer to customer

The service is that we pick up package from a customer (sender). Register the pick up. Bring the package to the Bundle place. Drop it off at an agreed place for Returns. The sack with the packages will be sent to Jönköping. In Jönköping a fast delivery to the final recipient will be arranged.

Individuals who buy and sell from each other will be able to use Hall Media for both pickup and distribution.

This means that the packages sent are usually irreplaceable. It is important that everyone throughout the supply chain understands this. The quality must be flawless.

With this presentation, we want to ensure that everyone understands and follows the same routines.



Pickup flow

- A pickup will appear in the carriers delivey list - eDelivery Guide.
- The code for the package and the code in the eDelivery Guide must be identical, example: R-4P4FM or R-TTFY).
- The customer (sender) must place the package in front of their door and/or mailbox (apartment/villa). Packages with a code that does not match the code in the eDelivery Guide must be left with the sender. This aviation must be registered in the handset immediately.
- Carrier register the pickup in the eDelivery Guide.
- Carrier brings the package to the Bundle place and leave it at the agreed place for returns.
- The person in charge at the Bundle place arrange returns in a sack for transport to Jönköping the following evening.

eDelivery Guide / Pickup

- A Pickup will appear as “RETURN” in the eDelivery Guide.
- The package will have a code identical with the code in the delivery list.
- Carrier must immediately register the Pick up in the eDelivery Guide



eDelivery Guide/Delivery

- C2C outgoing (final recipient) will appear as “PACKAGE” in the eDelivery Guide.
- When carrier press "HAS DELIVERED", options will appear in which way the package has been delivered.
- Carrier must immediately register the delivery in the eDelivery Guide.



- **Questions?**

Welcome to contact us! 036 291 84 19 alternatively personal@hallmedia.se